

PLEASE READ OUR TERMS AND CONDITIONS PRIOR TO TAKING A TOUR WITH US

Terms and Conditions

Tour de Senses Pty Ltd reserves the right to amend itinerary (ie. alter travel routes or itinerary) due to weather, road, traffic conditions or if guests are late getting on the bus either at the beginning or during the tour. Extra costs may be charged if tour runs over time due to passengers being late at pick up, during tour or if extra stops are made at passenger requests.

Payments & Cancellation Policy

Payment of 25% of quoted price is required as a deposit to secure confirmation of tour. Full payment is required 7 days prior to departure date. Cancellation or change of tour date within 30 days will attract a 25% cancellation fee. Cancellation of tour within 7 days of departure will result in full forfeiture.

Security Deposit / Bond

We may require you to nominate and leave your credit card details as a bond. Nothing will be charged to this card unless damage occurs to the bus or unusual cleaning expenses are necessary. This will always be discussed with you prior to charging the Credit Card.

Seat Belts and General Behaviour

The Tour de Senses bus is fitted with seat belts. As per Australian road rules, seat belts must be worn by all passengers at all times. Passengers must not leave their seats or move around the bus while it is in motion.

All rubbish must be removed or put in bin provided. Any damage done to bus will be charged for accordingly.

We reserve the right to terminate a tour at any time with no reimbursement, due to passengers being intoxicated, acting in an anti-social and/or dangerous manner. The driver reserves the right to refuse intoxicated passengers boarding the bus at any stage during the tour. Wineries also reserve the right to decline service or entry to intoxicated passengers.

No alcoholic beverages from other venues are permitted into Cellar doors or winery grounds.

Definitely NO SMOKING allowed on the bus and no consumption of alcohol unless prior approval.

Privacy Policy

By booking with Tour de Senses you are agreeing that we may contact you requesting feedback on a tour you have undertaken with us. Tour de Senses may also contact you via email in relation to specials or promotional offers. If you do not wish to receive these emails please reply with STOP and we will discontinue communication with you.

The personal details you provide us in order to make your booking are held for use by Tour de Senses Pty Ltd only and we will not pass on your details to another company, organisation or any other third party for any reason.

*Thank you for your custom, we look forward to taking you on your next tour to
Discover Your Senses in The Heart of Victoria!!*